



**CASE STUDY -**

# **Staff Augmentation for Corrections-related Industry**

# Client - Overview

The client is a corrections-related service provider operating more than 30 states across the US. Client has products which helped the inmates to connect with their family members and friends.

Client has an application to provide around-the-clock assistance to both the friends and relatives of incarcerated individuals as well as to parolees, probationers, and others making community corrections payments.

## Business Need / Challenges

The application was going through several levels of changes and required a frequent updations to meet the security issues and standards. Release cycle was almost every 25 to 40 days, which in turn compelled testing to be part of this product.

For every product modification regression testing was mandatory to ensure the quality of the product and also to spend up to time to market. The client was not able to test the entire product functionalities for each update as the time to release was on the much shorter span.

These prompted the clients to seek external assistance, but Client was wary of using contractors because that limited its ability to retain control over resources.



# Solution

Sensiple Crafted a unique staffing solution that allowed the client to maintain control over the resources provided. Client submitted job requisition for 5 senior manual testers who can conduct regression testing on the entire product within the stipulated time.

Sensiple was able to quickly put together an experienced recruitment team to find talented resources for Client. Our recruitment team was able to find all the required resources from our internal talent pool within a quick turnaround time. The entire process of identifying and placing the resources happened in 8 working days.

## Business Benefits

- ✓ We identified resources within a time span of 36 hours and Client was able to initiate their testing process within 6 working days.
- ✓ Our pre-screening process helped them to shortlist the required candidates in short span.
- ✓ There was no delay in the release of updated product and the Overall Cost for Testing reduced by 25% (Compared to onshore pricing)

## Reach us

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