

Accelerating Product Engineering with Offshore Team

Client Profile

Headquartered in the USA, our cus-tomer is a cloud-based business auto-mation software provider for IT and technology service enterprises. Cater-ing to more than 4000+ end custom-ers.

Company Profile:

Sensiple Inc. is a world class FinTech solution provider based out of New Jersey, offering state-of-the-art technology solutions and IT services across BFSI Industry. Sensiple's expertise is built upon 2500+ man years of experience with center of excellence and dedicated R & D team. Sensiple was an early adopter of FIX protocol and it offers solutions to client's business needs across the entire spectrum of banking, financial operations and trading workflow complementing with latest technology which aids market participants to maintain a competitive advantage in the current scenario.

For more info, visit: www.sensiple.com

Technology Used

.NET, c#, Angular, HTML 5, Application Modernization VB6 to latest .NET, SQL Server, CSS, Jquery, Bootstrap, Coffeescript



Business Benefits

Sensiple's offshore strategy allowed the client to,

- Effectively manage end-to-end product enhancement/management with SPOC
- Increase their competitiveness
- Lower product enhancement and maintenance cost at lower risk
- Access comprehensive range of resources with varied skillsets
- Leverage existing investments in tools, processes, and infrastruc-ture
- Manage day-to-day activities and deliverables
- Deliver the software releases with the highest quality

Business Challenges

Selling software products for software enterprises demanded our customer to op-erate under constant pressure to modernize and was required to scale up software R&D without significantly increasing their budget. They wanted to restructure their product engineering team, gain access to wide range of technology stack at an off-shore area, and strengthen their arsenal to accelerate software R&D initiatives. To achieve this, our customer needed to partner with an Offshore Product Develop-ment (OPD) services provider with a flexible, simple and collaborative business model.

Solution Provided

Our customer envisioned Sensiple to serve as their extended product development team, to maintain and enhance existing software product while spearheading the development of new initiatives like Mobile Enablement. To mitigate risks, they de-cided to expand the offshore team in a phased approach.

Based on the client's preferences, Sensiple recommended beginning the engage-ment with an initial POC. In this epoch, we studied their business automation prod-uct to identify possible integrations and created API's. The initial POC was a 7 to 8 weeks engagement. The quality of deliverables encouraged the customer to assign more responsibilities. In the second phase, we helped them in product enhance-ment which includes functionality level changes in their inventory module, simpli-fied process flows, feature enhancements, user experience reengineering, etc. This second phase lasted for 8-9 months.

Gradually, as we gained knowledge of the customer's product, the responsibility of product support and maintenance was moved to the offshore team. We also helped them to mobile-enable their product in IOS & Android platforms.

Years of Engagement: 3 years and ongoing.



