



Database Support and Administration **for Insurance Industry**

Client Profile

A multi-billion dollar alternative investment management firm based in NYC, New York. The investors include pension funds, insurance companies, asset managers, investment consultants and sovereign wealth funds.

Company Profile:

Sensiple Inc. is a world class FinTech solution provider based out of New Jersey, offering state-of-the-art technology solutions and IT services across BFSI Industry. Sensiple's expertise is built upon 2500+ man years of experience with center of excellence and dedicated R & D team. Sensiple was an early adopter of FIX protocol and it offers solutions to client's business needs across the entire spectrum of banking, financial operations and trading workflow complementing with latest technology which aids market participants to maintain a competitive advantage in the current scenario.

For more info, visit: www.sensiple.com

Technology Used

Microsoft SQL Server, Microsoft SQL Server Management Studio, Nagios



Business Benefits

- Round-the-clock performance monitoring
- On-demand DBA Support
- Reduced IT Cost
- DB Migration Project Support
- Increase in productivity, reduced risk, and gain outstanding operational efficiencies.
- Improved customer satisfaction levels (CSAT)

Business Challenges

- Non-availability of database error log notification
- High cost of DB Administrators
- Limited DB monitoring scripts
- Unable to monitor the database 24x7
- Non-availability of Standard Operating Procedures and Knowledge Base

Solution & Value Proposition

- Deployed a 24 x 7 database monitoring and administration team
- L2 & L3 Support services initiated
- Managing Database Structure, Storage Allocation, Database Access
- Database Administration using SQL Server Management Studio.
- DB Assessment and tool suggestion
- Performance monitoring using Nagios
- Process to create and update knowledge base documents and Standard Operating Procedures

Reach us

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